

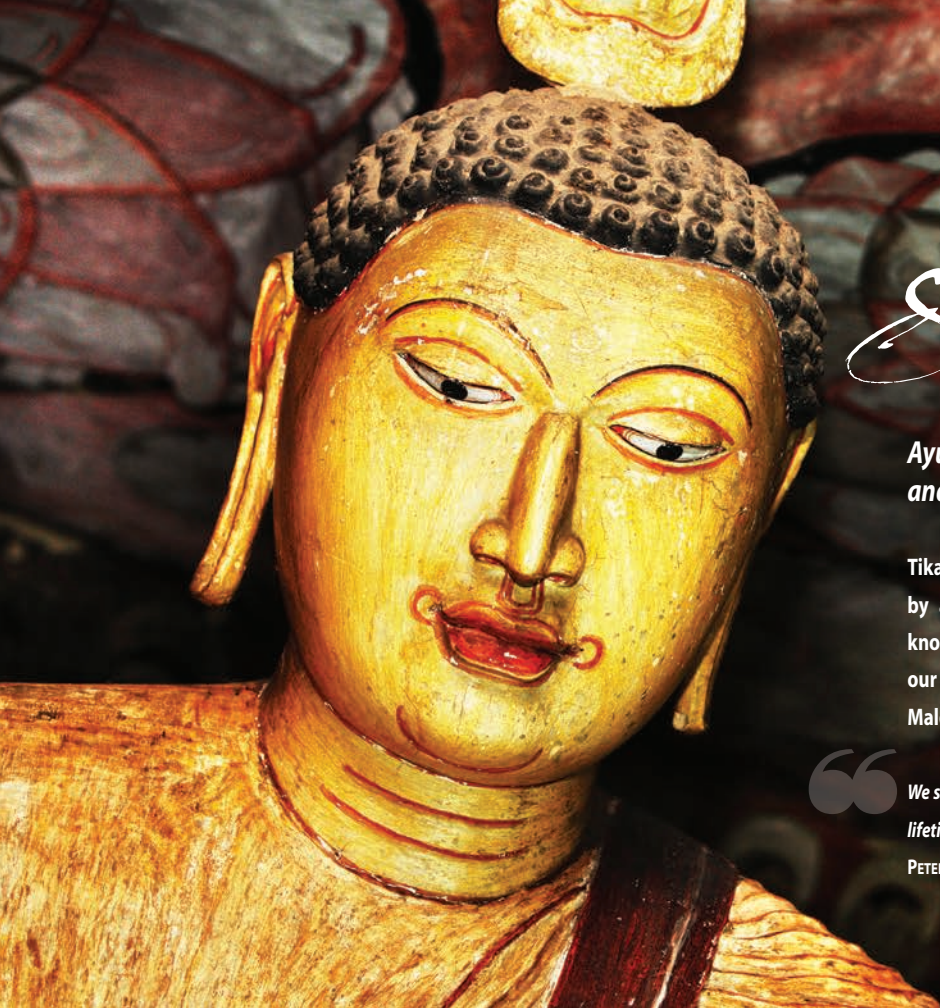


# Thikalanka

INDEPENDENT  
TAILOR-MADE  
HOLIDAYS TO

*Sri Lanka & Maldives*





# Sri Lanka & Maldives

*Ayubowan - "may you have the gift of a long life" -  
and welcome to Tikalanka.*

Tikalanka is an independent, ATOL-licensed tour operator run by a successful British/Sri Lankan partnership. Our extensive knowledge and experience of the islands are complemented by our ability to organise truly tailor-made holidays to Sri Lanka and Maldives, a flexibility lacking in most travel companies' itineraries.

“

*We set out for a holiday to remember and came back from the trip of a lifetime. Tikalanka made this holiday extremely special. We'll be back!*

”

PETER & SHEILA



# W E L C O M E T O T I K A L A N K A

Tikalanka is the independent tailor-made holiday specialist to Sri Lanka and Maldives, which means we organise private, bespoke holidays to your own specifications. We provide expert planning of individual itineraries with our intimate and in-depth knowledge, and unlike larger package tour companies, our Sri Lanka and Maldives holidays are truly tailor-made and created to your very own interests and requirements.

Tikalanka arranges independent tailor-made holidays to Sri Lanka and Maldives for individuals, couples, families or small groups of friends - young or old! We can organise all of your travel arrangements including flights, accommodation, air-conditioned transport with dedicated chauffeur guide, and sightseeing trips and various activities.

Tikalanka actively encourages responsible and sustainable travel to Sri Lanka and Maldives. By working closely with our associate company in Sri Lanka and

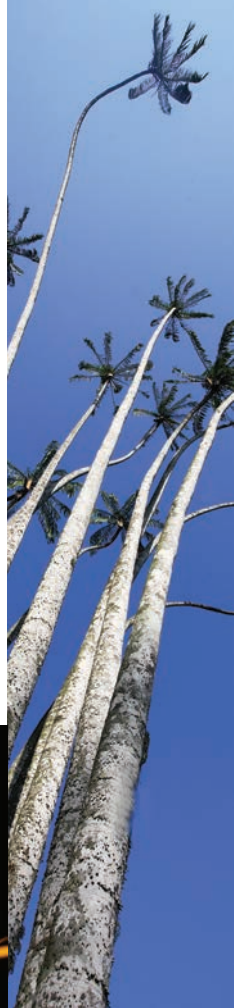
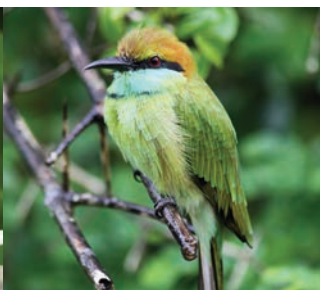
other partner organisations, we are endeavouring to promote cultural exchange, social awareness, self-employment and self-development. We have a genuine passion for the island, borne out of the close personal friendship between John Beswetherick in the UK and S.G. Pathirana (Pathi) in Sri Lanka, and by working together we are able to offer a more intimate experience of Sri Lanka.

Tikalanka organises private, bespoke holidays to Sri Lanka and Maldives. You can either create your own itinerary using our sophisticated and user-friendly online Trip Planner, or contact us directly to discuss your holiday options in more detail. Either way, we will be very happy to arrange a holiday just for you!

*"I did a lot of research into this trip before I booked and I found Tikalanka the most helpful, honest and affordable company, and have not been disappointed."*

DEBBIE & FAMILY

## T I K A L A N K A - Y o u r c h o i c e i n S r i L a n k a





“

*"I wanted to thank you for the wonderful service you provided in planning and booking our holiday. Thank you - the Tikalanka experience has been great - I have been recommending you and Sri Lanka to lots of friends."*

”

JENNIE & MARK



# T A I L O R - M A D E H O L I D A Y S

Our priority is to show interested travellers the real Sri Lanka, introducing them to the best this tropical island paradise has to offer – its rare natural beauty, rich cultural heritage, abundant wildlife and superb beaches. We can arrange everything from a relaxing tour of the island's ancient cities and stunning natural environment, to action-packed family holidays. We also offer holidays to Maldives, a string of pearls scattered over the deep blue Indian Ocean.

## **Tikalanka can arrange everything for you, including:**

*Return Economy or Business Class flights from various airports in the UK or worldwide to Sri Lanka and/or Maldives*

*Air-conditioned transport with a dedicated Sri Lanka Tourist Board-licensed chauffeur guide*

*Accommodation*

*Entrance tickets to all sites and a variety of activities.*

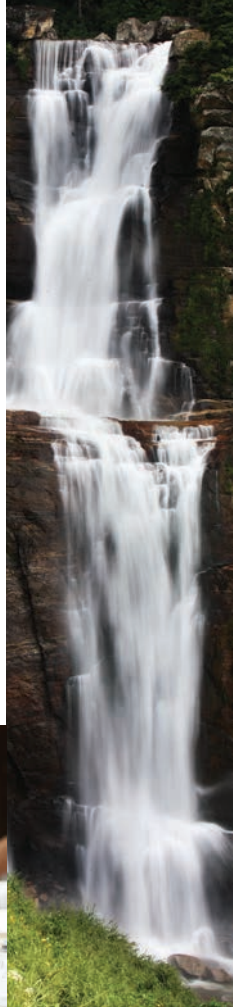
Our holidays, whether an active family holiday in Sri Lanka or a relaxing luxury holiday to Sri Lanka and Maldives, include air-conditioned transport with

experienced, English-speaking Sri Lanka Tourist Board-licensed chauffeur guide specially selected for their knowledge, professionalism and friendliness.

Tikalanka is the independent tailor-made holiday specialist to Sri Lanka and Maldives, which means we organise private, bespoke holidays to your own specifications. Please have a look at our website at [www.tikalanka.com](http://www.tikalanka.com) for more information on Tikalanka, Sri Lanka and Maldives. You can either create your own itinerary using our sophisticated and user-friendly online Trip Planner, or contact us directly to discuss your holiday ideas in more detail. Either way, we will be very happy to arrange a holiday just for you!

“The choice of hotels we stayed at were excellent and we loved the personal touch of having our own driver/guide who introduced us to his family and shared with us his knowledge of his beautiful country.”

SIOBHAN & MARC





“

*"Immaculate holiday – great choice of hotels and realistic trips between. Hassle free organisation – always on time and professional. Big thank you to John and Tikalanka."*

WEBBER FAMILY

”

*"We had a brilliant time, we've wanted to go to Sri Lanka for years and the holiday had everything we wanted. We felt it was good value considering the high standard of accommodation and a dedicated driver."*

MARY & KEN

”



Tikalanka has developed a sophisticated and user-friendly online tailor-made Trip Planner, which offers you the opportunity to create your own dream holiday to Sri Lanka and Maldives at your leisure! Simply go to [www.tikalanka.com](http://www.tikalanka.com) and log on! By following the easy step-by-step instructions, you can choose your:

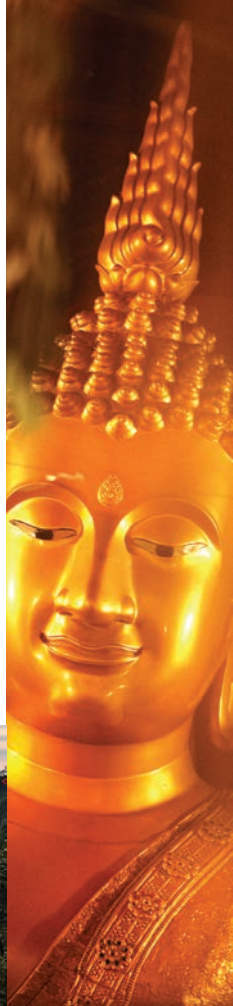
- *Date of departure*
- *Flights*
- *Accommodation – including type of room, meal plan and length of stay*
- *Route around the islands*
- *Sightseeing trips and activities.*

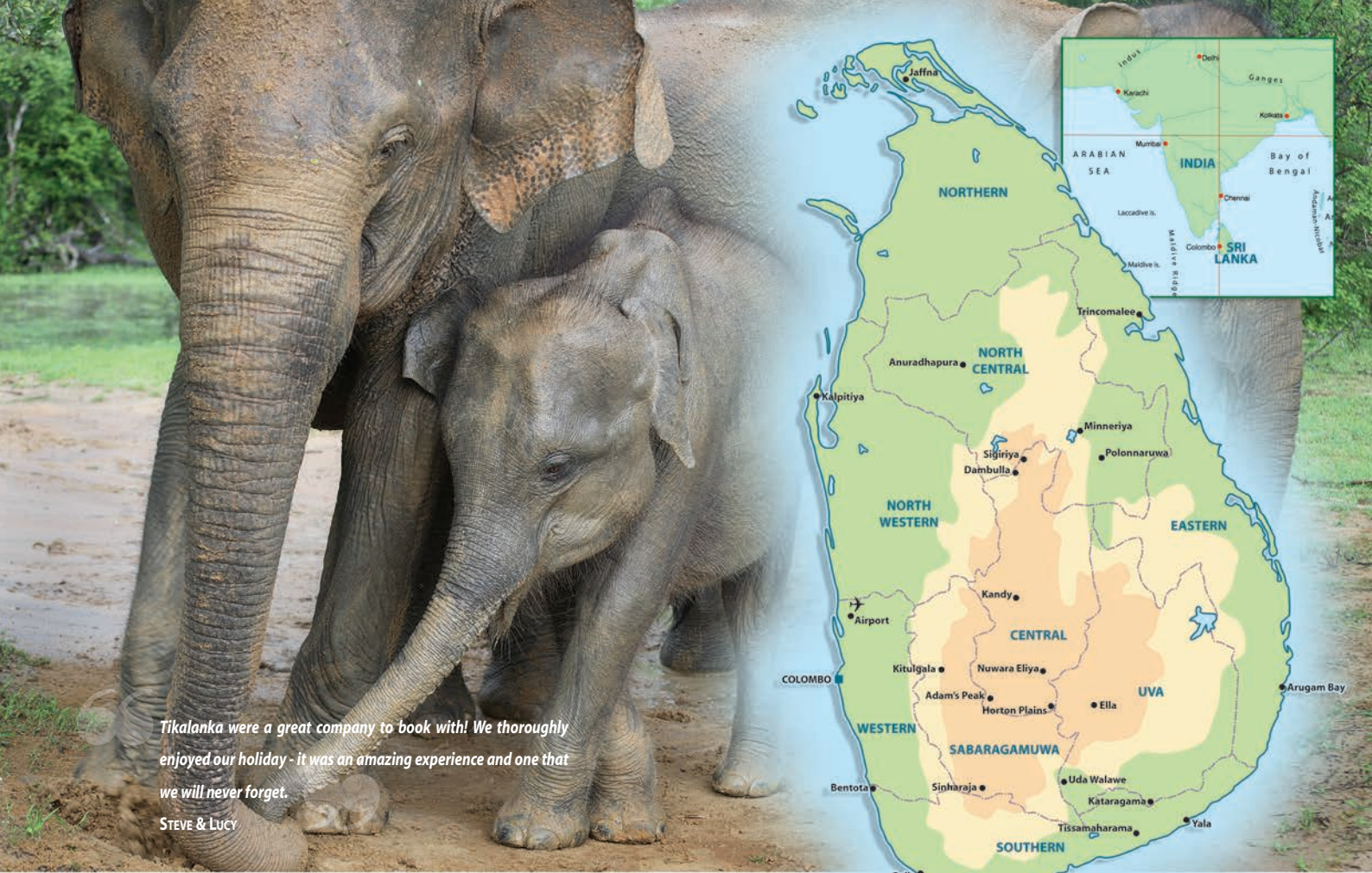
Navigation is via an interactive map and drop-down menus for Sites of Interest / Activities and Places to stay. Clicking on your choice of accommodation and sightseeing trip/activity will add it to your personal itinerary, which is continuously available on the main navigation page and your chosen route is shown on a route map.

The online Trip Planner is easy to use, stores holiday itineraries securely, allows itineraries to be edited or modified at anytime, and automatically indicates when

too much is attempted in one day! Once a holiday itinerary has been put together, a holiday price quotation can be obtained at the click of a button.

**If you would prefer to discuss your holiday ideas in more detail, please feel free to call us on 020 313 76 763.**





*Tikalanka were a great company to book with! We thoroughly enjoyed our holiday - it was an amazing experience and one that we will never forget.*

STEVE & LUCY





**Sri Lanka** is a lush, tropical island paradise known to Arab traders as Serendib – hence ‘serendipity’, meaning discovery by happy accident – and famously described by Marco Polo as “undoubtedly the finest island of its size in the world”. Surrounded by the clear, warm waters of the Indian Ocean and skirted by palm-fringed beaches, the culturally rich and environmentally diverse island state of Sri Lanka has much to offer the visitor.

The island’s superb beaches lie around its magical coastline from **Kalpitiya** in the north-west, and **Negombo** and **Bentota** on the west coast, to **Unawatuna**, **Mirissa** and **Tangalle** along the picturesque southern coastline east of **Galle**. By contrast, **Nilaveli** near **Trincomalee**, **Passekudah** and **Arugam Bay** offer clear waters good for snorkelling and surfing, and white sandy beaches on the quieter and less developed east coast.

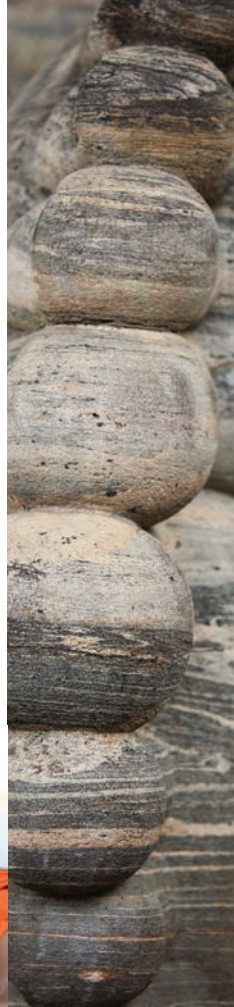
However, many of Sri Lanka’s most beautiful and interesting sights are away from the coast. **Kandy** and the ancient capitals of **Anuradhapura** and **Polonnaruwa** are the principal points of the island’s **Cultural Triangle**, which also includes the extraordinary royal citadel of **Sigiriya** (‘Lion Rock’), decorated with its world famous frescoes. Close to Anuradhapura is **Mihintale**, the cradle of Buddhism in Sri Lanka, while **Dambulla** has impressive paintings and statues in its cave temples.

**The Hill Country**, with spectacular waterfalls and attractive walking trails around **Nuwara Eliya** and **Ella**, which are surrounded by tea plantations, provide a cool, refreshing break. Many visitors are also attracted by the natural wonders of **Horton Plains** (and ‘**World’s End**’) nearby, or the chance to spot endemic bird life in **Sinharaja** and around **Kitulgala**, which is also famous for white-water rafting. **Adam’s Peak** (Sri Pada), which every religious person in Sri Lanka is expected to climb at least once in their lifetime, leaves everyone spellbound as the incredible sunrise produces the famous spectacle known as the ‘**Shadow of the Peak**’.

The iconic elephant is synonymous with Sri Lanka and wild herds are still roaming freely in various national parks across the country including **Minneriya** and **Wilpattu** in the **Cultural Triangle**, and, in the south of the island, **Uda Walawe** and **Yala**, which is also home to a variety of other wildlife including leopards and sloth bears. Close by, **Bundala** offers plenty of excellent bird watching opportunities along several shallow coastal lagoons.

*“A great time; value for money; wonderful memories! If you want testimonials from us we would be delighted.”*

CHRISTOPHER & CHRISTINE





Tikalanka is the independent tailor-made holiday specialist to Sri Lanka and Maldives, which means we organise private, bespoke holidays to your own specifications. As an idea for the kind of holiday we can offer you, please take a look at the taster itinerary below. However, there are many options available so either create your own itinerary using our sophisticated and user-friendly online Trip Planner, or contact us directly to discuss your holiday ideas in more detail.

This taster itinerary is a varied 15-day holiday to Sri Lanka, which will immerse you in the culture, scenery and wildlife of the island, and offer you a mixture of relaxation and activity.

- Day 1* Depart UK.
- Day 2* Arrive Colombo. Transfer to the island's Cultural Triangle. Night stay at Sigiriya.
- Day 3* Head to the medieval capital of Polonnaruwa for a tour of its well preserved temples and exquisitely carved statues. In the afternoon, enjoy a jeep safari in Minneriya National Park to see elephants and a variety of other wildlife. Night stay at Sigiriya.
- Day 4* Early morning ascent of 'Lion Rock' at Sigiriya to view the surrounding countryside at dawn - a very special experience indeed - before climbing the granite massif at Dambulla to visit the island's finest cave temples. Head south to Kandy. The second city of Sri Lanka has a picturesque setting around its lake, a rich historical and cultural heritage, a pleasant

Mediterranean-type climate, and World Heritage Site status, and a trip to Kandy is a must for anyone visiting the island. Night stay at Kandy.

- Day 5* Experience the Buddhist puja (blessing ceremony) at the Temple of the Tooth, Sri Lanka's most revered religious relic, before exploring the city's delights, including the Hindu devales (temples), the lake and the municipal market. After lunch, visit the beautifully kept and well-presented Peradeniya Botanic Gardens on the outskirts of Kandy. In the early evening, enjoy a performance of the famous Kandyan Dancers and Drummers, with a fire-walking finale. Night stay at Kandy.
- Day 6* Head into the upper Hill Country, passing verdant tea estates and cascading waterfalls on your way to Nuwara Eliya, the British colonial capital of the Hill Country. Take a tour of a working tea factory and enjoy a little piece of England in the tropics! Night stay at Nuwara Eliya.
- Day 7* Early morning trek through the heath and forest of Horton Plains National Park to see the spectacular views at World's End before continuing to Ella to relax in the cool mountain air of Ella Gap. Night stay at Ella.
- Day 8* At leisure. Various walking trails and viewpoints are accessible from Ella, including Little Adam's Peak, Ella Rock, Lipton's Seat and Bambarakanda Falls. Night stay at Ella.
- Day 9* Leave the Hill Country and drop down to the southern plain for an early evening's Hindu puja at Kataragama. Night stay at Tissamaharama (Tissa).



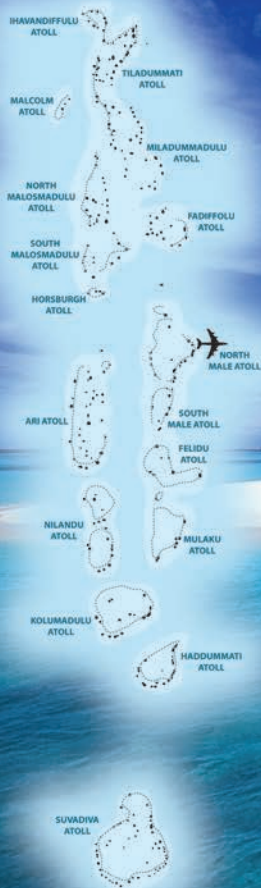


- Day 10** Early morning jeep safari in Yala West National Park, home to leopards, elephants and sloth bears, is followed by a picturesque drive along the southern coastline to the quiet beach at Tangalle. Relax under the palms or take a dip in the Indian Ocean. Night stay at Tangalle.
- Day 11-12** At leisure. Mulirigala cave temple, turtles at Rekawa, Blue Whales from Mirissa and Kalametiya Sanctuary are a few options in the region. Night stay at Tangalle.
- Day 13** Continue to Galle for an amble around the Old Dutch Fort, a World Heritage Site. Night stay at Galle.
- Day 14** At leisure. Explore the Galle area, including an early morning boat safari along the Mahamodara River or a guided cycling tour of the lush paddy fields and local villages. Night stay at Negombo.
- Day 15** Depart Colombo and arrive UK.

### Holiday Highlights

Seeing wild herds of elephants roaming freely in national parks  
 Experiencing dawn at the unique 'Lion Rock' at Sigiriya  
 Sipping sundowners around palm-fringed tropical beaches  
 Taking in the spectacular views at World's End & Ella Gap  
 Eating the national dish, Rice and Curry, with your hands!  
 Absorbing the local culture during a puja (blessing ceremony)





“First of all I would like to thank you for the great organisation of our holiday, we had an unforgettable time. Five days in the Maldives is the minimum... it was PARADISE. Once again, the holiday was perfect!!”

BART & FRIENDS



# M A L D I V E S

Maldives is located on the equator an hour and a half's flight southwest of Sri Lanka and it is made up of 1190 coral islands, forming an archipelago of 26 major atolls. Faru, ring-like coral formations enclosing an azure blue lagoon surrounded by dazzling white talc sand, form the atolls and give Maldives its unique paradise-like appearance – a string of pearls scattered over the deep blue Indian Ocean.

Maldives is famed for its rare underwater beauty, with the bluest of waters teeming with astonishing soft corals and fish sparkling in a profusion of psychedelic colours around the stunning reefs. With incredible underwater visibility, warm ocean temperatures throughout the year, and some of the best dive sites, sun-drenched beaches and spa resorts in the world, Maldives offers you a truly unrivalled tropical island experience.

Sun, sea and sand, a thousand 'Robinson Crusoe' islands, lagoons with infinite shades of turquoise blue, dazzling underwater coral gardens – Maldives has the perfect natural combination for the ideal tropical holiday. Tikalanka has a special selection of islands in Maldives classified by the experience they offer: luxury, house reef, water villas, honeymoons, seaplane, family and all inclusive. This allows you to choose the resort that suits you best!

The proximity of Maldives and Sri Lanka makes for an ideal twin tropical island holiday or honeymoon. We have created some taster itineraries so that you may experience the best of both islands without missing out on their many highlights. Or you may like to use them as a starting point to plan your own trip. The choice is yours!



*Sheraton*



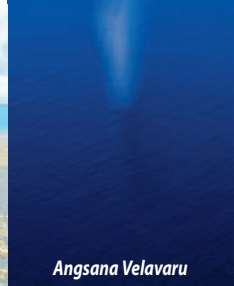
*Banyan Tree Vabbinfaru*



*Lily Beach*



*Angsana Ihuru*



*Angsana Velavaru*

Sri Lanka has a wide variety of places to stay depending on your mood, budget, location or preference. Many different styles of accommodation are on offer from family-run guesthouses to exclusive walaumas (mansion villas), including boutique and spa hotels, former government rest houses and tea planters' clubs, colonial-era bungalows and hotels, sumptuous suites and villas, jungle camps and tree houses, and traditional cabanas. Best of all, it is possible to rest your head in a selection of these places on your holiday in Sri Lanka.

Maldives is famed for some of the finest sun-drenched beaches and spa resorts in the world. Tikalanka has a special selection of islands in Maldives classified by the experience they offer: luxury, house reef, water villas, honeymoons, seaplane, family and all inclusive. This allows you to choose the resort that suits you best!

Places to stay have been chosen for their service, ambience and friendliness, ensuring that you will enjoy traditional local hospitality. With this in mind, Tikalanka offers Guesthouse, Heritage, Distinguished and Treat Yourself (Plus) accommodation, depending on the type and style of holiday you wish to experience.

*"We absolutely LOVED all our accommodation, [we] were so well looked after in all the hotels."*

SARAH & RICHARD

### GUESTHOUSE

Family-run guesthouses, local hotels, cabanas and treehouses

Simple bedrooms, normally with bed, basic furniture, fan (some with a/c) and mosquito net

Small restaurant & bar serving Sri Lankan food, with Western & Chinese cuisine also offered in many places

### HERITAGE

Small independent hotels & private houses

Former government rest houses & tea planters' clubs

Colonial-era bungalows, hotels & residences

Jungle camps & tree houses

Traditional cabanas

### DISTINGUISHED

Boutique, eco-friendly, heritage and spa hotels

Colonial-era residences

Private houses

Villas

Traditional walaumas (mansion villas)

### TREAT YOURSELF

Boutique & luxury hotels

Colonial-era bungalows, hotels & residences

Suites & villas

Traditional walaumas (mansion villas)

Maldives resorts



Cape Weligama



Heritage Kandalama



Ceylon Tea Trails



Club Villa



Reef Villa



# C L I M A T E

## Sri Lanka - weather chart (excluding East Coast)

Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec



*Ideal weather for visiting Sri Lanka*



*Good weather for visiting Sri Lanka*



*Weather more variable but travel still possible, and you can take advantage of the lowest holiday prices of the year!*

## Maldives - weather chart

Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec



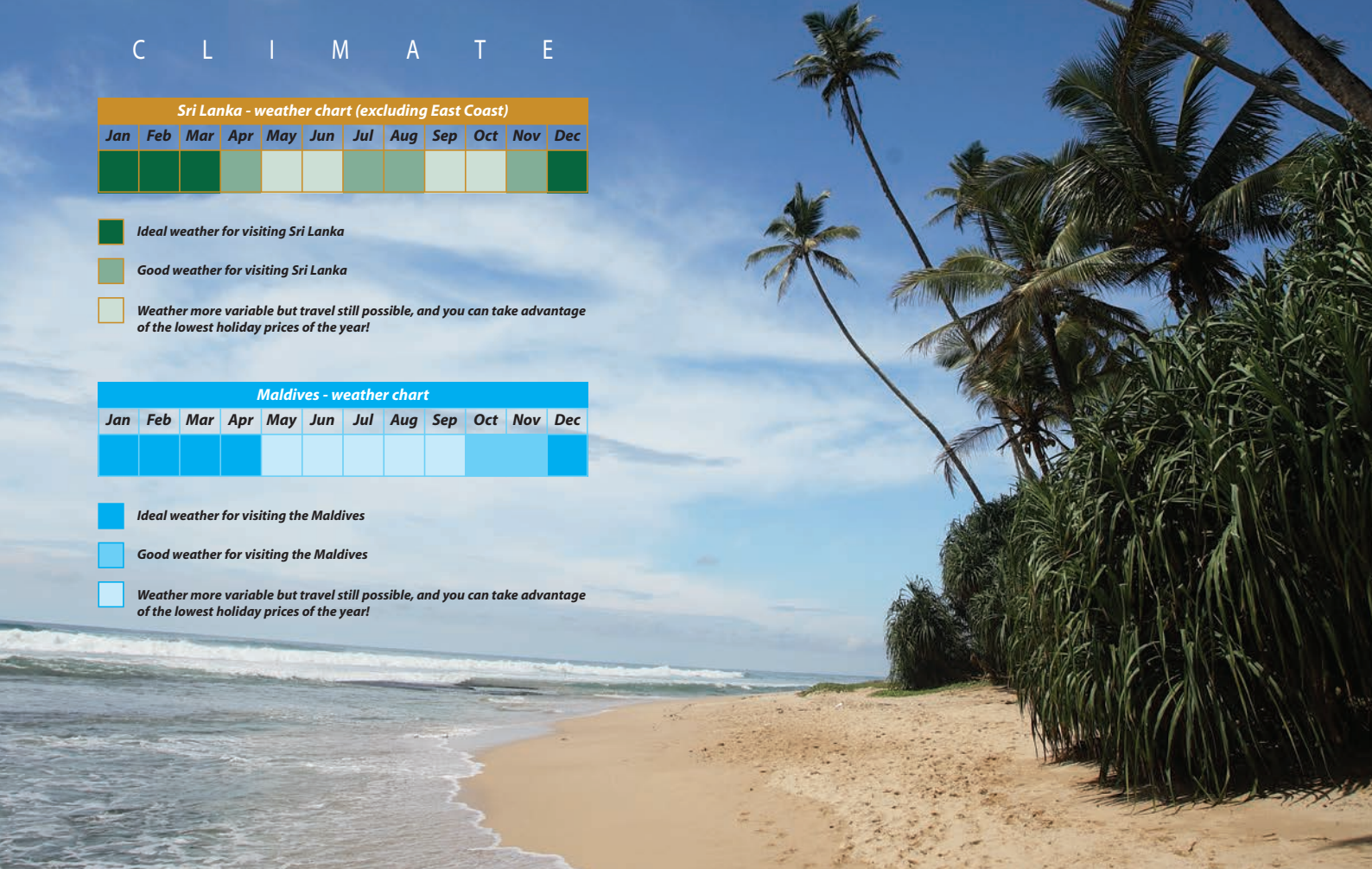
*Ideal weather for visiting the Maldives*



*Good weather for visiting the Maldives*



*Weather more variable but travel still possible, and you can take advantage of the lowest holiday prices of the year!*



South Coast

Tikalanka actively encourages responsible and sustainable travel by only employing Sri Lankan guides, promoting locally owned guesthouses and hotels, and eating at local restaurants. This not only contributes directly to the local economy and provides much needed employment, but also enhances the travellers' experience through personal contact with the island's people.

We are also endeavouring to promote cultural exchange, social awareness, self-employment and self-development through community-led projects, and ensure travellers are aware of their impact on the environment and people of Sri Lanka and Maldives. Tikalanka is recommended by **ResponsibleTravel.com**, a supporter of 'Know Before You Go' and *Travellers' Animal Alert*, and we advocate carbon neutral flights.

Tikalanka recognises that increasing traveller numbers to Sri Lanka and Maldives can have a negative impact on the islands' culture and environment, and also that travelling there involves long-haul flights, which contribute to global carbon emissions. It is our duty, therefore, to minimise the negative aspects of long-haul travel and its potentially damaging effect on the culture and ecology of Sri Lanka and Maldives, while enabling the islands' people to gain maximum benefit from the positive impact of increased tourism.

*"With the politeness, ethics, honesty and kindness you demonstrated I can genuinely say that it was an absolute pleasure dealing with you."*

MIGUEL & FAMILY

Responsible travel  
www.responsibletravel.com





## Tour Price

Tikalanka ensures that there are no hidden costs in the holiday prices. Holidays vary in price according to flight class, type and style of accommodation, sightseeing trips/activities, and when you wish to travel. Please contact us for a quote.

## Passport/Visas

All visitors must hold a current passport to enter Sri Lanka and/or Maldives with a minimum of six months' validity. You are also required to hold an Electronic Travel Authorization (ETA) to enter Sri Lanka, which is an official authorisation for short visits to Sri Lanka. ETA holders will be issued a 30-day short visit ETA at the port of entry in Sri Lanka. A visa is issued free on arrival for stays of up to 30 days in Maldives.

## Health

There are no compulsory immunisations for most citizens travelling to Sri Lanka and/or Maldives. However, the following vaccinations are strongly recommended: Hepatitis A, Polio, Tetanus and Typhoid. Malaria exists in Sri Lanka but not Maldives, so please seek further expert medical advice.

## Travel Advice

The safety and security of our customers are paramount and Tikalanka always follows the official travel advice of the British Foreign & Commonwealth Office. Please go to [www.gov.uk/knowbeforeyougo](http://www.gov.uk/knowbeforeyougo) for more information.

## Travel Insurance

It is a prerequisite of booking with Tikalanka that you take out sufficient travel and medical insurance before travelling to Sri Lanka and Maldives. Please contact us for more details.

## Financial Security

Tikalanka is holder of Air Travel Organiser's Licence (ATOL) No. 6425, granted by the Civil Aviation Authority (CAA) of the UK. All flight-inclusive holidays mentioned in the brochure and on our website are thereby fully protected so in the unlikely event of our insolvency the CAA guarantees full reimbursement and completion of any ongoing travel arrangements. For further information, please consult the ATOL website at [www.atol.org.uk](http://www.atol.org.uk)



*We would like to thank Celia Mannings for capturing the wonderful images of Sri Lanka displayed in this brochure. [www.celiemanningsphotography.co.uk](http://www.celiemanningsphotography.co.uk). Other images included in the brochure were kindly supplied by Sarah Adams, Aitken Spence Holidays, Angsana Resorts & Spas, Banyan Tree Hotels & Resorts, Club Villa, Lily Beach Resort & Spa, Reef Villa, Resplendent Ceylon, Starwood Hotels & Resorts Worldwide, Sun Resorts Group.*

*Brochure created by Elliott John at Deepend Design. [www.deependdesign.co.uk](http://www.deependdesign.co.uk)*

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# B O O K I N G C O N D I T I O N S

**It is important to us that you are happy with your holiday and that you understand the nature of our holidays. We would, therefore, ask that you take a few minutes to read these Booking Conditions and if you need clarification on any point, please do not hesitate to contact us.**

## **Your financial protection**

When you buy an ATOL Protected flight or flight inclusive holiday from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong.

We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims maybe re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

## **To make a booking**

All bookings are made with Tikalanka Tours (UK) Limited (ATOL 6425) and by confirming a booking you are agreeing to the conditions set out below. To secure a booking, Tikalanka Tours (UK) Limited needs a completed Booking Form and the necessary deposit or full payment for travel within 60 days. Persons booking by fax, e-mail or telephone, will be deemed to have read these Booking Conditions and have signed the booking form. A booking is accepted and a contract is entered into when we issue you with a written confirmation of booking. The contract, including all matters arising from it, is subject to English Law and the exclusive jurisdiction of the English Courts. We reserve the right to decline any booking at our discretion.

## **Payment for the holiday**

If you are booking more than 60 days prior to the date of departure you will need to send 10% of the

total cost of the holiday as a deposit. The balance of all monies due must be paid to us not later than 60 days before departure (or immediately if booking less than 60 days prior to departure). If we are booking your flights, payment of your flights may need to be made before the balance due date (60 days prior to departure) in order to confirm your flights with the airline or take advantage of special airfares. If this is the case, you will be informed of the payment schedule on confirmation of your holiday booking. In the event of non-payment of the balance we reserve the right to cancel your booking and cancellation charges will apply. Payment for your holiday can be made by direct bank transfer (best) or personal cheque, or credit card (charges apply).

## **If you cancel your booking**

Should you wish to cancel your booking, the following cancellation charges will be imposed. They are calculated from the day your cancellation is received in writing:

*More than 60 days prior to departure - retention of deposit*

*Between 30 and 59 days prior to departure - 50% of total holiday price*

*Between 14 and 29 days prior to departure - 90% of total holiday price*

*Less than 14 days - 100% of total holiday price.*

## **Transferring of bookings**

In certain circumstances, which we consider to be reasonable, you may be able to transfer your booking to another suitable person. This can only be permitted if all suppliers (e.g. the airline) agree to accept the transfer. If a transfer is acceptable then we will need to make an administration charge of £50 per person plus any charges levied by suppliers.

## **If we cancel your holiday**

We will not cancel your holiday unless we are forced to do so by circumstances beyond our control such as flight cancellations, war, civil or political unrest or 'force majeure'. If we cancel the holiday, we will offer you an alternative holiday if possible. If this is not possible or not acceptable to you, we will refund all payments made to us in respect of the holiday cost, less any administration charges, but we are not liable for any incidental expenses you may have incurred.

## **Surcharges**

We will absorb fluctuations in exchange rates or increased costs of less than 2%. Surcharges may, however, be imposed up to 6 weeks prior to departure due to rises in excess of 2% in exchange rates, increases in transport or other costs, or if Government action forces us to increase charges. If any surcharge is imposed which exceeds 10% of the holiday cost, you have the right to cancel your booking within 7 days of the notification of the surcharge and we will refund any monies paid to us in respect of the holiday.

## **Complaints**

If you have a complaint about your holiday you must make it known to your National Guide Lecturer or Chauffeur Guide as soon as possible so that he is able to take appropriate action at the earliest



opportunity. If you are not satisfied with our response and you feel your enjoyment of the holiday will be significantly affected you should contact our office in Kandy, Sri Lanka or our Head Office in the UK to discuss how we might best resolve the problem. If on return from your holiday you remain unsatisfied you must notify us in writing within 30 days.

#### Liability

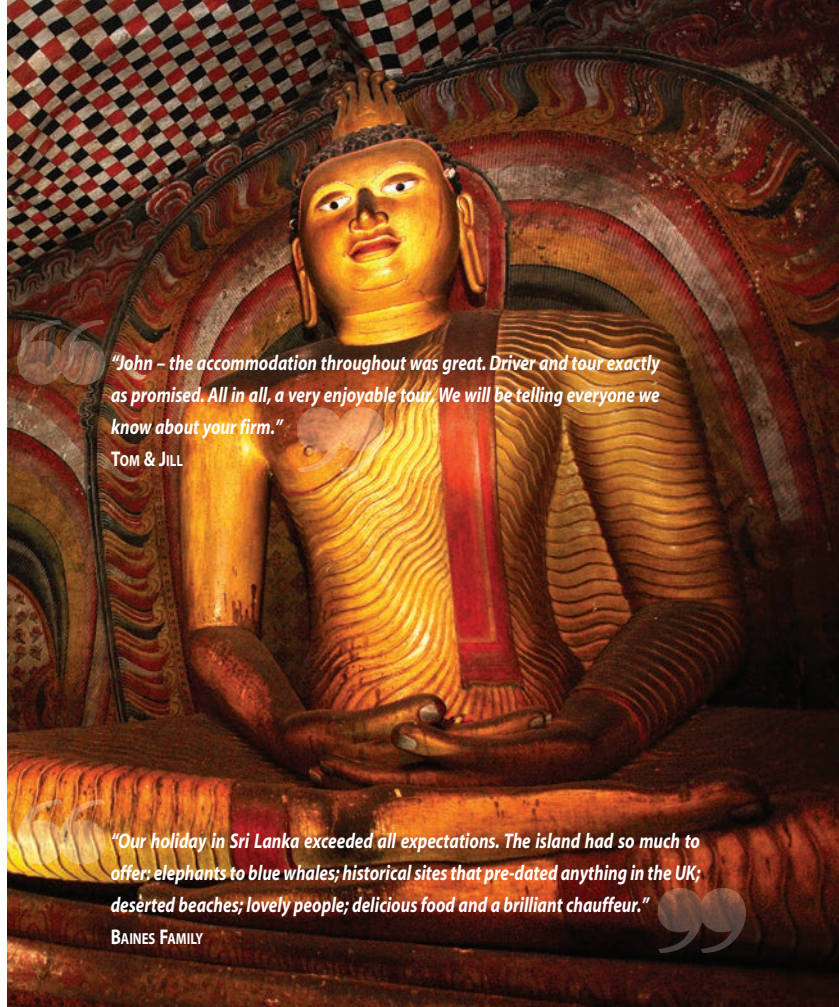
The Company will accept liability for the negligence of its own employees causing direct physical injury to passengers only to the extent that it is obliged to do so under English Law. We cannot be held responsible for any other mishaps to yourself or your property, in particular those arising as a consequence of flight cancellations, strikes, wars, riots, robbery, sickness, quarantine, Government intervention or other such happenings. The Company will not accept liability for damages caused by the total or partial failure to carry out the contract if the failure is attributable to the passenger; or unforeseeable or unavoidable and attributable to a third party unconnected to the Company; or the result of circumstances beyond the Company's control; or the result of an event that the Company even with all due care and attention could not foresee or forestall. Where the Company is found to be liable for damages in respect of its failure to carry out the contract, the maximum amount of such damages will normally be limited to the price paid for the holiday. Where the damages relate to the provision of transport by air, sea or rail, or hotel accommodation, any compensation payable will be further limited by the Warsaw Convention as amended by the Hague Protocol 1955 (air), the Athens Convention 1974 (sea), the Berne Convention 1961 (rail) and the Paris Convention 1962 (hotel accommodation). Any independent arrangements that you make which are not part of the holiday are entirely at your own risk.

#### Transport

Details such as airline and aircraft type will be confirmed at the time of your booking. Please note that we use scheduled airlines for all flights. Timings of all transport are estimates only. They may be affected by operational difficulties, weather conditions or failure of passengers to check in on time. Please also note that the carriers' conditions of carriage that apply to you have clauses that limit or exclude liability. We do not make any arrangements at the outbound or inbound airports for flight delays (airlines make provision in this case) but we will, however, if this affects your outbound flight, do all we can to make any necessary adjustments to your itinerary to ensure that there is a minimum knock-on effect to your overall holiday.

#### WARNING

Your booking is accepted on the understanding that you realise the hazards involved in a holiday of this nature, including injury, disease, loss or damage to property, inconvenience or discomfort. It is a condition of travelling with us that you accept any necessary flexibility, local inadequacies or unpredictable events when they occur. You must abide by the authority of the National Guide Lecturer or Chauffeur Guide and your signing of our Booking Form acknowledges this. We reserve the right to terminate your travel with us immediately should you commit an illegal act or your behaviour be judged to be a danger or nuisance to our employees or service providers.



*"John – the accommodation throughout was great. Driver and tour exactly as promised. All in all, a very enjoyable tour. We will be telling everyone we know about your firm."*

TOM & JILL

*"Our holiday in Sri Lanka exceeded all expectations. The island had so much to offer: elephants to blue whales; historical sites that pre-dated anything in the UK; deserted beaches; lovely people; delicious food and a brilliant chauffeur."*

BAINES FAMILY

Dambulla

A scenic background image showing a sunset over the ocean. The sun is low on the horizon, creating a warm orange and yellow glow in the sky. Several people are silhouetted against the bright sky, standing on a dark, rocky cliff or beach. The overall mood is peaceful and scenic.

# Tikalanka

*For more information contact us:*

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